| 5-Year PHA Plan | U.S. Department of Housing and Urban Development Office of Public and Indian Housing | OMB No. 2577-0226 Expires: 02/29/2016 |
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| (for All PHAs) | | |

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. Form HUD-50075-5Y is to be completed once every 5 PHA fiscal years by all PHAs.

| Α. | PHA Information. | | | | | | | |
|-----|--|------|-------------------|-----------------------|------------------------------|-----|--|--|
| A.1 | PHA Name: Arizona Behavioral Health Corporation (ABC) PHA Code: AZ880 | | | | | | | |
| | PHA Plan for Fiscal Year Beginning: (MM/YYYY): 01/2020 PHA Plan Submission Type: X 5-Year Plan Submission | | | | | | | |
| | Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans. | | | | | | | |
| | The proposed PHA Plan and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public at: | | | | | | | |
| | Arizona Behavioral Health Corporation 501 E. Thomas Rd Phoenix, AZ 85012 | | | | | | | |
| | HOM Inc. 5326 E Washington Street Suite 5 Phoenix, AZ 85034 www.hominc.com | | | | | | | |
| | ☐ PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below) | | | | | | | |
| | Participating PHAs | РНА | Program(s) in the | Program(s) not in the | No. of Units in Each Program | | | |
| | Lead PHA: | Code | Consortia | Consortia | PH | HCV | | |
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| В. | 5-Year Plan. Required for all PHAs completing this form. | | | | | | | |
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| B.1 | Mission. State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. | | | | | | | |
| | Arizona Behavioral Health Corporation (ABC) Housing Agency provides quality, affordable housing and community services for persons with behavioral health needs and others with similar housing challenges in Arizona. | | | | | | | |
| B.2 | Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years. | | | | | | | |
| | See Attachment ABC Housing Agency 5-year Goals and Objectives. | | | | | | | |
| В.З | Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. | | | | | | | |
| | Not applicable. This is ABC's first 5-year Plan. | | | | | | | |
| B.4 | Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. | | | | | | | |
| | In accordance with PIH Notice 2017-08 (HA) and the VAWA Final Rule, ABC Housing Agency provides applicants and tenants the Notice of Occupancy Rights under the Violence Against Women Act and has created an Emergency Transfer Plan for victims of domestic violence, dating violence, sexual assault or stalking. | | | | | | | |
| B.5 | Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan. | | | | | | | |
| | A significant amendment or modification is any change to the mission, goals, or objectives of the 5-Year Plan that takes place after approval of the original 5-Year Plan. | | | | | | | |
| B.6 | Resident Advisory Board (RAB) Comments. | | | | | | | |
| | (a) Did the RAB(s) provide comments to the 5-Year PHA Plan? | | | | | | | |
| | | | | | | | | |
| | (b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations. | | | | | | | |

B.7 Certification by State or Local Officials.

Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.

Instructions for Preparation of Form HUD-50075-5Y 5-Year PHA Plan for All PHAs

A. PHA Information 24 CFR §903.23(4)(e)

A.1 Include the full PHA Name, PHA Code, , PHA Fiscal Year Beginning (MM/YYYY), PHA Plan Submission Type, and the Availability of Information, specific location(s) of all information relevant to the hearing and proposed PHA Plan.

PHA Consortia: Check box if submitting a Joint PHA Plan and complete the table.

B. 5-Year Plan.

- **B.1 Mission.** State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. (24 CFR §903.6(a)(1))
- B.2 Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years. (24 CFR §903.6(b)(1)) For Qualified PHAs only, if at any time a PHA proposes to take units offline for modernization, then that action requires a significant amendment to the PHA's 5-Year Plan.
- **B.3 Progress Report.** Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. (24 CFR §903.6(b)(2))
- B.4 Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. (24 CFR §903.6(a)(3))
- **B.5 Significant Amendment or Modification**. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.

B.6 Resident Advisory Board (RAB) comments.

- (a) Did the public or RAB provide comments?
- (b) If yes, submit comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. (24 CFR §903.17(a), 24 CFR §903.19)

Public reporting burden for this information collection is estimated to average .76 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Privacy Act Notice. The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality.

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the 5-Year PHA Plan. The 5-Year PHA Plan provides the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low-income families and the progress made in meeting the goals and objectives described in the previous 5-Year Plan.

Goal 1: Improve the quality of life for our participants through services and programs. Objectives:

- 1. Educate the public and landlords about the benefits of the program.
- 2. Conduct outreach efforts to recruit new landlords.
- 3. Connect unique populations to housing opportunities.
- 4. Advocate for and participate in efforts to expand affordable housing options in the community.
- 5. Strive for and monitor customer satisfaction through feedback and surveys.
- 6. Create a Resident Advisory Board.
- 7. Review and revise policies and procedures when necessary to most efficiently provide the best possible service to clients and landlords.
- 8. Use technology to improve client service, be more efficient, and promote programs.

Goal 2: Maintain a culture of excellence in the workplace

Objectives:

- 1. Provide organizational and professional development opportunities to staff.
- 2. Establish methods to efficiently and effectively communicate organizational performance.
- 3. Build upon existing efforts to enhance camaraderie and pride among staff.
- 4. Maintain a high level of professionalism among staff by providing training opportunities and rewarding excellence.

Goal 3: Optimize Agency programs and operations

Objectives:

- 1. Maintain status as a HUD High Performing Agency.
- 2. Conduct intensive file audits to maintain quality control.
- 3. Protect sensitive and confidential information in a secure manner.
- 4. Ensure decent and safe housing by maintaining an efficient, consistent and timely inspection process.
- 5. Comply fully with all federal, state and local nondiscrimination laws, rules and regulations governing fair housing, equal opportunity, and the Violence Against Women Act.
- 6. Apply for new vouchers as they become available from HUD.